



COVID CURBSIDE POLICY

In order to continue to provide the best care for our patients and clients, we have an adapted policy for appointments, food and medication pick ups:

- Please TEXT when you arrive in the parking lot, [435-571-0456](tel:435-571-0456), provide your name, pet's name, and the vehicle model and color you are in. Remain in your vehicle.
- If arriving for an appointment, a staff member will meet you at your vehicle, collect a brief history, and escort your pet inside. Please be reachable by phone. Our doctors will complete an exam as usual, then call to discuss their findings, recommendations and to get your consent to move forward.
- Once the visit is complete, we will call again to take payment over the phone. Your pet will be returned to your vehicle.
- If arriving for a food or medication pick up, we will call you to collect payment over the phone, then bring your items directly to you.

We truly appreciate your patience, cooperation and understanding as we navigate this "new normal".

Thank you for allowing us to help care for you pets!

